Rapid Improvement Model Template

Purpose

The UBT members may find it useful to identify what they want to achieve from their improvement work. The improvement model’s three fundamental questions for achieving improvement provide a useful framework for developing your UBT’s objectives.

Outcomes

After completion of this template, UBTs will be able to define:

- what they are trying to accomplish;
- what measures they will use to determine whether there is improvement; and
- what changes they can make to lead to an improvement.

Instructions

Provide your team with a copy of the RIM template.

Checklist for the RIM Template

<table>
<thead>
<tr>
<th></th>
<th>Work with your team to answer each of the questions on the template.</th>
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<td>Chart your team’s responses as you are completing the template.</td>
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<td>Have a scribe take notes so you can refer to this information for future reference.</td>
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Setting Goals
Improvement requires setting goals that are time-specific, measurable and define the specific population of patients that will be affected. Goals for improvement should be aligned with department/regional goals.

Establishing Measures
This question focuses specifically on what your team will measure, how you will measure it and how you will know that the change is really an improvement.

Selecting Changes
All improvement requires making changes, but not all changes result in improvement. Organizations must identify changes that are most likely to result in improvement.

Testing Changes
The Plan-Do-Study-Act (PDSA) cycle is a quick way to test change in a real work setting—plan it, try it, observe the results and act on what is learned. PDSA is the scientific method for action-oriented learning.

Source: Institute for Healthcare Improvement
www.ihi.org/IHI/Topics/Improvement/ImprovementMethods/HowToImprove