

ALLIANCE PERFORMANCE SHARING PROGRAM 2025



Service

Here's Why

- Customer expectations of service are changing, and we are changing to meet those expectations.
- We strive to make sure the experience for each patient and member is convenient, easy, personal and respectful.
- Service and quality care benefits Kaiser Permanente, our workforce and, most of all, our members and patients.

How to Help



For more ideas and inspiration on service, scan the QR code.



KAISER
PERMANENTE



LABOR MANAGEMENT
PARTNERSHIP



ALLIANCE
OF HEALTH CARE UNIONS