

FEBRUARY 2025 ISSUE

# LMP INSIDER

A MONTHLY ROUNDUP OF NEW TIPS, TOOLS AND INSPIRATION



## Co-leads Collaborate to Meet Staffing Challenges

Management and labor work together on staffing plans to build long-term solutions.



TO WATCH THE VIDEO,  
SCAN THE QR CODE



## Address Member Concerns with "A - Heart"

Use this service recovery guide to resolve member concerns.



TO DOWNLOAD  
THE TIP SHEET,  
SCAN THE QR CODE



## Survey Says: Technology is Important

UBT engagement helps teams embrace technology.



TO READ THE FULL STORY,  
SCAN THE QR CODE

