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LMP INSIDER

A MONTHLY ROUNDUP OF NEW TIPS, TOOLS AND INSPIRATION



Address Member Concerns with “A – Heart”

Utilize this service recovery guide to resolve member concerns.



TO DOWNLOAD
THE TIP SHEET,
SCAN THE QR CODE

A - HEART



Great Service Matters — Even on Busy Days

These 3 tools make it easy for your team to shine.



TO DOWNLOAD
THE TOOLS,
SCAN THE QR CODE

Icebreaker: Is Your Heart Healthy?

Use this icebreaker to tackle a serious topic.



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THE ICEBREAKER,
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