



## PUZZLES AND GAMES



### WORD MATCH: Growing KP

**DIRECTIONS:** Connect the phrase in the first column with its description in the second column.

Adapt, adopt, abandon	The five-stage scale for rating unit-based teams
Performance improvement (PI)	A primary focus of UBT work
Interest-based problem solving (IBPS)	The method teams usually use to arrive at agreement
Rapid Improvement Model (RIM)	The four steps of RIM
Consensus decision making (CDM)	The primary PI method UBTs use
Path to Performance	Where teams record their PI work
UBT Tracker	The engine of performance improvement at Kaiser Permanente
Small test of change	A way of trying something new that makes it OK to fail
Plan, Do, Study, Act (PDSA)	A process that surfaces common concerns or aspirations
Unit-based team (UBT)	What teams do with a test of change after they've tried it

Use LMP puzzles and games to provide some fun in meetings while reinforcing partnership concepts. Visit [LMPpartnership.org/tools/puzzles-and-games](http://LMPpartnership.org/tools/puzzles-and-games) for puzzles, games, meeting icebreakers and more.

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UBT Tracker	Interest-based problem solving (IBPS)
Where teams record their PI work	The primary PI method UBTs use
The five-stage scale for rating unit-based teams	Consensus decision making (CDM)
Path to Performance	The method teams usually use to arrive at agreement
The four steps of RIM	Rapid Improvement Model (RIM)
The engine of performance improvement at Kaiser Permanente	Adapt, adopt, abandon

ANSWER KEY:

