

Why Critical Skills | *Employees*

Hidden Figures for health care

Did you see the movie *Hidden Figures*? Octavia Spencer's character, Dorothy Vaughan, realized computers were coming and would change how work was done. She not only taught herself how to program a computer, she trained her co-workers, too, so they all could have jobs for the future. Similarly, changes are coming to health care because of technology and other forces. Learn more about available resources that can help you build critical skills to excel at the jobs of the future.

Adapt to coming changes

Health care is changing rapidly. Act now to prepare for changes ahead, from technology to new care models. As part of Kaiser Permanente's Workforce of the Future initiative, learn more about the 4 critical skills, starting with KP's online course covering each skill.

“*The digital fluency program gave me confidence to keep wanting to learn more. It helped me care better for my family and my patients.*”

– Abeleno Cerezo-Kirtley
Medical assistant, Northern California

Easy to start

The course is:



- ▶ **Available to** eligible union members
 - Sign up at kpcareerplanning.org/critical-skills, the Ben Hudnall Memorial Trust (bhmt.org/critical-skills) or SEIU UHW-West & Joint Employer Education Fund (theedfund.org/programs/critical-skills).
- ▶ **Accessible.** Take it on a smartphone, tablet, laptop or desktop computer.
- ▶ **Adaptable.** Go at your pace, whether you're learning the basics or becoming a leader.
- ▶ **Rewarding.** Earn a certificate for completing the course. Earn digital badges for completing each part with each skill, plus a Champion digital badge for completing the entire course.

Gateway to growth

- ▶ Discuss critical skills with your manager.
- ▶ Meet with an education trust career counselor to develop a personal learning plan.
- ▶ Explore career paths at kpcareerplanning.org/paths.
- ▶ Become a lifelong learner; find more resources at kpcareerplanning.org and LMPartnership.org/workforce.